



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

ENSURE A BRIGHTER FUTURE

Big Walnut Y-Club, Delaware & BWE
SDO Parent Handbook

YMCA OF CENTRAL OHIO

Parent Handbook 2018-19



Delaware County Child Care

Delaware Community Center YMCA & Liberty Twp./Powell YMCA
740-203-3051 or 614-839-9622 Ext 5218

Y Club Before & After School Program Sites:

Big Walnut Elementary

Harrison Street students register at the BWE site and the school will transport to/from school

940 South Old 3C Rd

614-582-0576

candy.lucas@ymcacolumbus.org

General Rosecrans Elementary

301 South Miller Drive

Sunbury, OH 43074

614-582-1843

trevor.ferko@ymcacolumbus.org

Hylen Souders Elementary

4121 Miller Paul Road

Galena, Ohio 4302

614-582-2176

suzanne.rosenbeck@ymcacolumbus.org

Big Walnut Intermediate School (After School Program only)

105 Baughman Street

Sunbury, Ohio 43074

614-582-2651

emily.thrasher@ymcacolumbus.org

YMCA CHILD CARE REGISTRAR:

Name David Donahue Phone Number 740-203-3051

LOCAL YMCA BRANCH Delaware Community Center YMCA

- billing questions
- registration Y Club, School Days Off (SDO), Snow Emergency Care
- YMCA sponsorship/Child Care Subsidies (Title XX/PFCC) information

YMCA BRANCH CHILD CARE AREA DIRECTOR:

Name Rachael Baxter Phone Number 740-203-3051 (GRE, BWE and BWI)

LOCAL YMCA BRANCH Delaware Community Center YMCA

Name Deborah Payne Phone Number 614-839-9622 EXT 5234 (SOU)

LOCAL YMCA BRANCH Liberty Twp/Powell Branch YMCA

YMCA BRANCH REGIONAL CHILD CARE DIRECTOR: Name Holley Napier

Phone Number 614-839-9622 EXT 5218 Cell Phone Number 614-783-1676

LOCAL YMCA BRANCH: Delaware Community Center YMCA & Liberty Twp/ Powell YMCA Branch (Site staff, Site Director & Area Director Supervisor/Program operations)

Dear Y-Club Parent/Guardian,

We would like to welcome you and your child(ren) to our Y Club Program. The Y believes the values and skills learned early on are vital building blocks for quality of life. Because of the Y community, kids in neighborhoods around the nation are taking more interest in learning and making smarter life choices. We provide safe, nurturing environments where kids gain knowledge, guidance and encouragement to help them develop strong character, values and social skills. That makes for confident kids today and contributing and engaged adults tomorrow.

On behalf of the YMCA of Central Ohio, I would like to take this opportunity to welcome both you and your child(ren) to the Big Walnut YMCA Y-Club program. The Delaware County Child Care Department is very excited to be able to offer a fun-filled and enriching program for your child. The YMCA is the largest child care provider in Central Ohio, with over 50 licensed child care programs serving Franklin, Delaware, Fairfield, Logan and Pickaway Counties. We are dedicated to building strong character in the youth we serve. Our programs are centered around the YMCA's four core values of Caring, Honesty, Respect, and Responsibility.

The Big Walnut YMCA Y-Club program has been structured to be as flexible as possible to meet your family's needs. This booklet has been prepared for your convenience to inform you of our policies and procedures. Please refer to this booklet if you have any additional questions regarding the Y-Club program. If you have concerns or suggestions, please feel free to contact me at the YMCA at 614-839-9622 EXT 5218.

Building strong kids, strong families, and strong communities has always been and remains a major goal for the YMCA. Once again, we would like to welcome you and your child(ren) to Y-Club, and we thank you for your support and cooperation.

Thank you,

Holley Napier

Regional Child Care Director
of Delaware County
for the YMCA of Central Ohio

Rachael Baxter & Deborah Payne

Area Child Care Directors
Delaware Community Center YMCA
& Liberty Township/Powell YMCA

THE YMCA Y-CLUB PROGRAM PHILOSOPHY

The Y is, and always will be, dedicated to building healthy, confident, connected and secure children, adults, families and communities. Every day our impact is felt when an individual makes a healthy choice, when a mentor inspires a child and when a community comes together for the common good.

The YMCA Y-Club program exists to meet the needs of families to have a safe, consistent, environment for their children before and/or after school. The program is designed to complement, not imitate, school and home. It serves as an important component in the continuum of services provided for school-age children.

Through the YMCA Y-Club program, the YMCA seeks to help children:

- Grow personally
- Clarify personal values
- Get along with others
- Appreciate diversity
- Become better leaders
- Develop specific skills
- HAVE FUN!

The Y-Club program is child centered and designed to promote self-esteem and meet the individual developmental needs of **CHILDREN**. The YMCA program:

- Offers children a base of warmth, security, and continuity provided by caring, qualified staff
- Fosters initiative, independence, cooperation, and self-control
- Has flexible schedules that allow for choices during (but not limited to) play, social experiences, and school work
- Permits freedom within set limits
- Respects cultural diversity.
- Build strong character through programs centered around our core values of Caring, Honesty, Respect, and Responsibility.

The needs of **FAMILIES** will be met through a program that:

- Offers quality, safe, affordable child care services
- Is sensitive to the needs of children and families
- Encourages communication among children, school representatives, families, Y-Club staff
- Allows for ongoing family involvement and regular opportunities for feedback through Family Events or a Family Advisory Committee and a regular family evaluation process.
- Assist families with building strong character values in their children.

The needs of the **COMMUNITIES** will be met by a program that:

- Provides quality child care services
- Reflects current values and concern
- Utilizes existing educational and recreational resources.
- Builds strong character values in children.

YMCA CHILD CARE MISSION

We believe that all kids deserve the opportunity to discover who they are and what they can achieve. That's why, through the Y, millions of youth today are cultivating the values, skills and relationships that lead to positive behaviors, better health and educational achievement.

The mission of the YMCA Child Care Program is to foster the ongoing development of all children with quality, affordable and accessible child care programs which ensure each child a positive, safe and nurturing environment in collaboration with families, schools and community.

MISSION OF THE YMCA OF CENTRAL OHIO

With a presence in thousands of communities across the nation, the Y works every day to make sure everyone has the opportunity to learn, grow and thrive. We became a leading nonprofit by helping people everywhere develop the skills and relationships they need to be healthy, confident and connected to others. Parents desire a safe environment in which children can learn practical and social skills and develop positive values. Kids want to exert energy, discover who they are and what they can achieve and be accepted among each other.

The mission of the YMCA of Central Ohio is to serve the whole community through programs expressing Judeo-Christian principles that build a healthy spirit, mind and body.

Families should not be denied child care services because of their inability to pay. YMCA child care programs are contracted through the County Department of Job and Family Services to provide Child Care Subsidies (Title XX) for families that qualify. Please contact your local YMCA Branch for more information. YMCA Sponsorship Assistance is also available to families with financial need who do not qualify for County Child Care Subsidies (Title XX), within the YMCA's ability to provide these resources. This assistance is based on a sliding fee scale. An application for YMCA sponsorship assistance must be submitted to your local YMCA Branch and approved.

No person or family shall be denied services offered, nor denied employment by the YMCA upon the basis of race, color, religion, sex, family composition or national origin.

PROGRAM GOALS

Personal Discipline- The program will help children increase their responsible behavior and self-control by creating an environment in which activities are presented, but in which adults do not dictate how the activities are pursued; in which guidance is offered, but is not overwhelming; and in which encouragement is offered to promote self-confidence. Rules will be minimal in number, accepted as important by the children, and consistently applied by the Y-Club staff. The YMCA Guidance Policy will be applied consistently.

Social Development and Emotional Well Being- The programs will meet children's social and emotional needs by helping every child make friends through activities that require varying numbers of participants, as well as allowing unstructured time for friendships to develop. Activities and community projects such as "environmental friendliness" will provide the social learning children gain from exposure to the larger community.

Physical Skills- The programs will meet children's physical needs by: providing space and scheduled times for activities (such as running, jumping, and playing ball both indoors and outdoors); providing supervision to ensure safety (but without overprotection or over-direction); providing opportunities for rest; and providing food needed to restore energy.

Health and Safety Skills- The program will increase children's health and safety skills by providing activities that emphasize healthy lifestyles. A discussion of nutrition, daily exercise, safety skills, etc. will increase awareness.

Educational Opportunities- The program will provide students with homework and academic assistance. It will also provide opportunities for children to learn through a variety of carefully planned, developmentally appropriate activities.

Y-CLUB CURRICULUM

CHARACTER DEVELOPMENT

The four core values of Caring, Honesty, Respect, and Responsibility form the basis for our programs. Our staff model YMCA values and assist children in building strong character based on these core values.

Y-CLUB CURRICULUM COMPONENTS

Second only to human relationships, a well-planned curriculum will help define a child's experience in the Y-Club program. A curriculum plan will be available for parents to review.

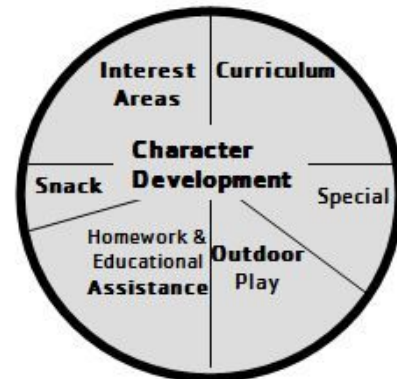
Y-Club curriculum components include but are not limited to:

- Arts & Humanities Development
- Literacy
- Game Wellness & Fitness
- Social Competence and Conflict Resolution
- Service Learning
- Homework & Academic Support
- Science/Discovery
- Character
- Interest Areas Health,

INTEREST AREAS

Time is given daily for children to choose and experience the following interest areas:

- Dramatic Play
- Arts & Crafts
- Homework & Reading
- Active Games
- Games and Manipulatives
- Building and Transportation
- Music
- Science/Discovery



EDUCATIONAL ASSISTANCE

Time and space, as well as YMCA staff are available to assist children with their homework assignments and facilitate additionally enriching activities.

The YMCA provides all necessary equipment for your child while participating in our Y-Club Program. Therefore, we discourage items brought from home.

Staff conduct informal assessments and observations continually to guide planning and instruction.

Y-CLUB ENROLLMENT/ADMISSIONS

A child is considered to be enrolled in the center only after the registration fee has been received, the registrar or director confirms the availability of space and all of the required paperwork is received. This includes the required enrollment and health information. Any change to the enrollment and health information must be communicated to the office immediately so that current information is always on file. This is for the safety of your child.

CHILDREN TO BE SERVED

The Y-Club program serves children in Kindergarten through fourth grade who attend the following elementary schools: Big Walnut Elementary, General Rosecrans, and Hylen Souders. Harrison Street Students will be served at Big Walnut Elementary for before and after school program. The school has graciously offered to transport the AM students to Harrison school at the end of our session and transport the PM Y Club members to Big Walnut so they may attend our afterschool program. If we have enough students register from Harrison Street we will open a program at the Harrison Street School this year. If we need to combine again next year it will alternate to Harrison Street. 5th and 6th graders will be served at Big Walnut Intermediate School. Thank you.

HOURS AND DAYS OF OPERATION

The Y-Club program operates from 7am-8:45am & 3:35pm-6pm Monday through Friday, during days that school is in session. The program will close to observe the following holidays: Labor Day, Thanksgiving Day, the Friday following Thanksgiving Day, Christmas Eve & Christmas Day, New Year's Eve, New Year's Day, and Memorial Day. Many YMCA branches provide full day programs during school breaks, conferences, and snow days. Please check with the Delaware YMCA Branch for more information on the School Days Out program at BWE.

DAILY SCHEDULES

Our program's daily schedule is flexible when necessary but structured to provide routine. We include indoor and outdoor learning activities which incorporate structured and child choice time. Our schedule allows opportunities for individual, small group, and large group activities.

Sample daily schedule:

AM

7:00am	Program Opens
7:00 – 7:15	Interest Area Time
7:15 - 7:45	Gym time
7:45 – 8:15	Thematic Activities (Group Projects, Science, Art, Interest Area Time, etc.)
8:15 – 8:30	Choice/Open play
8:30 - 8:45	Clean up, Announcements, Roll Call

PM

3:35 – 4:00	Arrival/Attendance/Group Time/Bathroom Break
4:00 – 4:15	Snack
4:15 – 4:30	Homework/Quiet Activities
4:30 – 4:45	Thematic Activities (Group Projects, Science, Art, Interest Area Time, etc.)
4:45 – 5:10	Outdoor/Gym Play (weather permitting)
5:10 – 5:45	Interest Areas
5:45 – 6:00	Clean-Up

STAFF/CHILD RATIOS AND MAXIMUM GROUP SIZE

Y-Club Programs will not exceed the following State required ratios: 1 staff to 18 school-age children. Maximum group size for school-age children is 36. Maximum group size is defined by the number of children in one group that may be cared for at any time. Exceptions may include snack, outside play or special events.

SNACKS

A nutritious snack will be served each afternoon in Y-Club. Each of the snacks will contain food from 2 of the 4 basic food groups. Snacks such as cereal, crackers, pretzels, granola bars and other nutritious foods will be served. Children are offered water at snack time each day as well. Please note that these snacks are not a replacement for meals. A snack menu is posted in the Family Area.

If your child has special dietary needs due to medical reasons or you prefer that your child eat something other than what is planned for snack-time, you are welcome to send food with your child. If you choose to send a snack with your child, the snack must contain 2 food groups. Please send utensils and other necessary items as the child care program will not have access to these items. There is no reimbursement of tuition if food is sent from home. Please note any food allergies on the Child Enrollment and Health Information form and the Medical/Physical Care Plan form, and advise Y-Club staff.

OUTDOOR PLAY

Research has shown that children stay healthier when they have daily outdoor play. Based on this information, we include outdoor play in our programs. We go outside daily as weather permits. We will limit the amount of time outside when the temperatures are very warm or very cold. Children will not be taken outside when the temperature (wind chill and heat index factored in) drop below 25 degrees or rise above 90 degrees Fahrenheit. School-age programs located in school buildings may choose to follow the school's temperature policy which may differ from our YMCA policy. If the situation requires it, we will also adjust the outdoor time due to rain, threatening weather, ozone warnings, etc. On days that outdoor play is not provided, we will include a time for indoor large motor activities in the gymnasium or cafeteria. Please send your children with the proper clothing so they may be comfortable and safe whenever we are outside. This includes jackets, hats, mittens and boots in the winter time

YMCA PARENT/GUARDIAN PARTICIPATION POLICY

- Parents/guardians shall have access to child care programs at all times to interact with their child and observe the program. When visiting the Y-Club program, parents should inform the Site Director of their presence.
- Family participation opportunities include but are not limited to; family events/nights and field trips. Volunteer opportunities in the program include, but are not limited to; Family Advisory Committees, annual giving campaign/fundraising, guest speaking.
- Parents/guardians as well as program staff members should discuss any suggestions or complaints about the child care program or program staff members with the Site Director. If a parent or staff feels that their concerns have not been addressed by the Site Director, the parent/guardian or staff member may discuss their concern with the YMCA Branch Child Care Director (please see Important Phone Numbers section of this handbook). If further action is necessary parents/guardians and program staff may contact the YMCA Branch Executive Director. Parents may also discuss their concerns with the YMCA Youth Development Leadership Team at Leonard Avenue.
- YMCA staff are available to discuss your child's progress or needs at any time. However, due to staff responsibilities and schedules, parents are asked to make appointments with staff when it is necessary to engage in any lengthy conversations.
- Upon request, parents/guardians will be provided with a list of contact information for other parents/guardians of the children attending the program. Only those parents/guardians who indicate on the enrollment forms that they want their contact information made available will be included on the list. The list will only be given to parents/guardians of a child who attends the center and individuals associated with the center who request it for center-related business.
- Parents have the opportunity to give input and evaluate the program at least annually.

FEE POLICY INFORMATION

REGISTRATION FEE:

\$25.00 for one child or \$50.00 for two or more children. The registration fee is a one time annual, non-refundable fee.

DATES OF SERVICE:

We will provide child care starting on the first day of the school year 8/15/18, and ending on the last day of the school year 5/23/19.

PROGRAM FEES:

- There is a separate fee for our School Days Off and Snow Day Programs.
- Tuition is not prorated for any reason, including holidays, illness*, family vacations, or emergency school closings.
- There will be no refunds or credits for illness, unless a physician's note is provided for serious multiple day absences.

Please see our Fee Sheet for the weekly fee

ATTENDANCE:

YMCA Before and After Care registration is set up as a Full time weekly enrollment. To help accommodate the needs of the community, we will offer a Part Time Rate for BW families who do not need regular weekly care for both sessions.

We offer a full time 5 day usage for Monday – Friday registration or up to a 3 day Part time session.

***Part Time** you may attend Y-Club for up to one (1) to three (3) days per week. Must submit a schedule two weeks in advance and is billed as a flat weekly fee. Billing is not based on attendance. To meet licensing regulations and staffing needs we are unable to offer a Drop in Service for Y-Club. Confirmation is needed from the registrar/director prior to your child attending based on space available.

Example: I need PM care Monday through Friday = \$50.00 5 day fee and only need 2 Mornings weekly Monday and Thursday I would sign up for the 3 day part time AM session at \$30.00 = \$80.00. That is a \$5.00 savings weekly. Second Example: I need 2 AM sessions and 3 PM sessions, please sign up for the Part time Both Before and After Care at \$70.00 per week. A savings of \$15.00 per week

You may permanently change your slot (i.e. add afternoons or mornings) only if program space is available. A request to change slots must be given to the YMCA child care registrar **in writing**. This request can be emailed (david.donahue@ymcacolumbus.org) or mailed to the Delaware Community Center YMCA ATTN: David Donahue, Area Child Care Director. We will notify you if there is room to accommodate your request

MAKING PAYMENTS:

School Age Care is billed weekly based on type of care selected. The weekly fee represents one week's tuition. The weekly fee may vary some weeks due to scheduled days off. Payments are due each Friday for the following week of care. Advance payments may be made for future weeks of care.

We prefer families pay by automatic EFT with debit card or banking account, or an automatic credit card payment. This ensures worry-free, on-time payment and no late payment fees. When paying your registration fee, you may provide your credit card to be applied to weekly payments as well.

In circumstances where families do not prefer automatic electronic payment, you can:

- Pay on your online account
 - Make weekly payments at YMCA or send payment by mail prior to the due date.
- Checks should be made out to the **YMCA**

Child Care Administrative offices

Attn: Child Care Department/David Donahue

Delaware Community Center YMCA

1121 S. Houk Rd

Delaware, Ohio 43015

Payments will not be accepted at the Y-Club program.

Automatic Payments are drafted on Friday mornings for the upcoming week of care. You may occasionally have an EFT charge on Friday for past sessions if a previous payment was not processed successfully.

Payments may be made earlier, but payments received after the due dates will be charged a late fee of \$10.00 per child. Past due balances must be paid before the next payment date. Failure to do so may result in dismissal from the program.

WITHDRAWAL FROM THE PROGRAM:

Individuals intending to withdraw from the program must do so by notifying the Child Care office and emailing david.donahue@ymcacolumbus.org, giving a 2-week written notice.

Parents/guardians are responsible for the program fee if a 2-week written notice has not been given. If your child has not attended the program for 2 consecutive weeks without prior notice, this may result in the termination of your childcare slot.

RETURNED CHECK FEE:

There is a returned check fee of \$20.00. If you have a check returned to us for insufficient funds, you may no longer be permitted to pay by check.

LATE PICK-UP FEES:

Parents/guardian will be charged a per child late fee according to the following schedule.

6:06 PM--6:15 PM	\$10.00	6:16 PM--6:30 PM	\$20.00
6:31 PM--6:45 PM	\$30.00	6:46 PM--7:00 PM	\$40.00

If a parent has not arrived by 6:15 PM, and has not contacted the Y-Club program, staff will call the adults listed as Emergency Contacts on the Child Enrollment and Health form to pick up the child. If those individuals cannot be reached, and the parent has not arrived by 7:00 PM, the child will be transported to the Delaware YMCA branch to await the arrival of the parent or guardian. If parent or guardian, or emergency contact cannot be reached by 8:30 pm, Children's Services may be contacted. **REPEATED LATE PICKUP MAY RESULT IN DISMISSAL FROM THE PROGRAM.**

FINANCIAL ASSISTANCE

Financial assistance is available for families that qualify. This assistance will be based on a sliding fee scale (see YMCA Mission section for more details). You may inquire about assistance at your local YMCA branch

BREASTFEEDING PROMOTION AND SUPPORT

The YMCA is committed to providing ongoing support for breastfeeding mothers. We provide a location for mothers to breastfeed their baby during Y Club. Mothers are free to utilize the staff restroom closest to the Y Club primary space to breastfeed siblings at any time during the Y Club program.

SPECIAL EVENTS

Each Y-Club program will offer its own unique Special Events throughout the school year (i.e. potluck, family night, holiday parties, pizza day, etc.)

SEVERE WEATHER CANCELLATIONS AND DELAYS

The Y-Club after school program will not operate on days that school has been dismissed early due to severe weather OR if the school system cancels all after school and evening activities due to severe weather. On days when school is delayed, the Y-Program will operate unless conditions are worsening and the Snow Emergency Level reaches level 2.

On days when school is delayed, then cancelled, the Y-Program will not operate. There is a "Snow Emergency Days" program offered at some YMCA Branches. Please contact your Branch AREA Child Care Director for more information. No programs will be offered during Level 2 or Level 3 Snow Emergencies.

SCHOOL DAYS OFF (SDO) AND SCHOOL HOLIDAY BREAKS

Full day care will be provided (7a.m. – 6:00 p.m.) at the Delaware Community Center and/or the Liberty Powell YMCA on school holidays. The SDO fee is \$35.00 per child per day for Program Members and for Full Facility Members. This program requires a separate registration form. School Days Off Registration is online or by contacting the Child Care Department. The fee for this program is in addition to your regular child care fees.

Care will be provided at the Delaware YMCA Community Center on 8/13/18, 8/14/18, 9/17/18, 10/19/18, 11/21/18, 11/26/18, 12/20/18, 12/21/18, 12/26/18, 12/27/18, 12/28/18, 1/21/19, 2/18/19, 3/25/19, 3/26/19, 3/27/19, 3/28/19, 3/29/19, 4/19/19, 4/22/19, and 5/24/19,

Care will not be provided: Labor Day, Thanksgiving Day and the Friday following Thanksgiving, Christmas Eve & Christmas Day, New Year's Eve and New Year's Day, and Memorial Day.

SNOW EMERGENCY DAYS

Full day care (7a.m. – 6:00 p.m.) will be provided at the Delaware Community Center on days when school has been cancelled due to weather conditions. The fee for this program is \$35.00 per child/per day. Payments must be made upon arrival on Snow Emergency Days.

TAX INFORMATION

Please keep a copy of your receipts for your tax records. Upon request, the YMCA will provide annual tax information. Please contact your YMCA branch Registrar. The tax identification number for the YMCA is 31-4379594.

LICENSING

Our Y-Club Program is licensed according to the Ohio Department of Job & Family Services. **In the Appendix section of this** handbook you will find an attachment about licensing and other valuable information. Please take the time to read this information.

ADMINISTRATION

The YMCA of Central Ohio is solely responsible for the Y-Club Program. All questions and concerns about the program should be directed to YMCA staff, not the school personnel or other individuals affiliated with the schools. At each Y-Club site, one staff member will be designated as the Site Director. This individual will receive supervision from the YMCA Branch Area Child Care Director. The Branch Area Child Care Director is supervised by the YMCA Regional Child Care Director. The Site Director will supervise the other Y-Club staff working in the program. All Y-Club staff are employees of the YMCA of Central Ohio. The YMCA of Central Ohio also has a Metropolitan Child Care Resource Team who assists with and monitors the quality of each program.

CHILDREN WITH SPECIAL NEEDS

It is the intent of the YMCA of Central Ohio to include children with special needs in activities to the greatest extent possible. Recognizing limitations due to a child's special need is important and, with this in mind, the YMCA will make every attempt to adapt program activities, staffing, and facilities through reasonable accommodation, unless the accommodation imposes hardship on the YMCA. If your child requires an accommodation, please discuss the needs with Holley Napier, Delaware County Regional Child Care Director, napier@ymcacolumbus.org or at 614-839-9622

It is recommended that a family member (or caregiver) tour the facility with the appropriate YMCA staff, along with the child with the special need, before the first day of child care services. This provides the family with an opportunity to observe the program, faculty, and staff. This also allows the staff to learn what can be done to enhance the child's involvement in the program.

PERSONAL BELONGINGS

Personal belongings are the responsibility of the child. The YMCA will provide a designated place for your child's belongings during the programs. The YMCA is not responsible for lost or stolen items. Please discourage your child from bringing valuable items to Y-Club Program.

DAILY ATTENDANCE

Attendance will be taken daily for the safety and security of each child. If your child is ill or will not be attending the program for any reason, your program's Site Director must be notified prior to your child's scheduled attendance. Please see the Important Numbers section of this handbook for the number to call to report absences. **Parents/guardians are required to sign their child in each morning and/or out each afternoon. At the time of pick up, parents/guardians are asked to make contact with staff so they are aware that the child is leaving.**

If your child is ill for an extended period of time, the child care program must be notified of the days your child will not attend. There will be no refunds or credits for illness, unless a physician's note is provided for serious illness resulting in multiple day absences.

SUPERVISION POLICIES

A major responsibility of the staff is to ensure the health and safety of each child entrusted in our care. Staff are aware of the importance of the safety of your child and will anticipate possible hazards, and take necessary, precautionary and preventive measures.

ARRIVAL/DEPARTURE

1. After school, each child checks in with the staff member taking attendance at the start of the program. This is done to assure that the staff member knows that each child that is scheduled to attend Y-Club has arrived safely to the program. Children must be signed out of Y-Club each afternoon by their parent/guardian or an authorized adult. Additionally, children must be signed in the Y-Club program each morning by a parent/guardian or an authorized adult.
2. If your child does not arrive at the expected time for after school Y-Club, the child care staff will first check with the child's teacher or school office to find out if they attended school that day. If the child did attend school and is scheduled to be in the program, the child care staff member will call the parent/guardian to see if there has been an error in communication. Parents are reminded to please call the program when your child is not going to attend as the above action can cause great concern. If the parent/guardian is unsure of the whereabouts of the child, staff will work with the parent/guardian to locate the child.
3. The Program staff has immediate access to a telephone at all times.

RELEASE OF CHILD

The parent/ guardian must sign their child in and out each day by signing the dated attendance form available at the program. The parent may designate another responsible adult to pick up or drop off the child IF PREVIOUS WRITTEN AUTHORIZATION HAS BEEN SUPPLIED TO THE PROGRAM. VALID PHOTO IDENTIFICATION must be presented before releasing the child to anyone. Please let people know about this ahead of time so they bring a picture ID and are not offended. The children's safety is our top priority!

Police will be notified if an adult who appears to be under the influence of drugs or alcohol attempts to pick up a child. In this situation, emergency contacts will be called to transport the child.

CUSTODY AGREEMENTS

If there are custody issues involving your child, you must provide the program with court papers indicating who has permission to pick up the child. The center may not deny a biological or custodial parent access to their child without proper documentation.

SUPERVISION OF SCHOOL-AGE CHILDREN

1. No child will be left alone or unsupervised. A minimum of 2 staff shall always be in the building when there are children present. Required staff/child ratios will be maintained at all times.
2. School age children may run errands inside the building or use the restroom alone or in groups of no more than six children without adult supervision as long as all of the following conditions are met:
 - children are within hearing distance of a teacher
 - the teacher checks on the children regularly until they return
 - the restroom is for the exclusive use of the program

One group of no more than six school children, in fifth grade or older, may engage in activities which pose no physical threat to their safety in a room without a child care staff member (area must remain in space approved for the child care programs use), as long as the teacher can see or hear the children at all times, and checks on the children periodically.

1. When children leave the program to participate in activities such as Scouts, tutoring, or clubs, parents must fill out a YMCA Form for Student Activities On/Off Program Premises designating the day, time of departure, time of return, destination, and mode of transportation (if applicable) that the child will use to get to the activity. When children assist school personnel in their

classroom, parents will complete the YMCA Form for Students Assisting School Personnel on Program Premises.

CHILD ABUSE REPORTING

All staff members are mandated reporters of child abuse. If staff have suspicions that a child is being abused or neglected, they **MUST** make a report to the local children's services agency. The safety of the children is always our first concern.

TRANSPORTATION

EMERGENCY TRANSPORTATION

Whenever there is a medical or dental emergency and a child needs to be transported, the emergency squad is called to transport the child to the hospital if parental permission is granted. If a child is transported to an emergency facility, parents/guardians are notified immediately. The YMCA does not accept enrollment from a child whose parent or guardian refuses to sign the Permission to Transport section of the Child Enrollment and Health Information. The Child Enrollment and Health Information form which includes the emergency transportation information and the child's health condition information accompanies the child to the emergency facility along with a child care staff member if the parent/guardian is unavailable.

FIELD TRIPS for SDO programs

We may take periodic field trips for Our School Days Out (SDO) Program only. Transportation will be done by vehicles owned by the YMCA or by a transportation company. A child care staff member with first aid, communicable diseases and CPR trainings will be present on YMCA field trips.

Before departing the program, a count will be taken of all the children and attendance sheets will be taken on the trips. Upon arrival at the destination, another count will be taken to assure that all of the children have safely arrived. This process will be repeated upon leaving the destination, and returning to the program. During the course of the field trips, each staff member will have specific children that they are responsible for supervising. The program will follow all field trip staff to child ratio requirements.

Before any child participates the program will obtain written permission from the parent or guardian. A copy of all children's medical records, written permission forms, and a first aid kit are kept on vehicles at all times.

SWIMMING INFORMATION for SDO programs

Swimming activities may be provided as a regular activity for our SDO programs. When children are swimming, a lifeguard will be present at all times and Y-Club staff will also be actively supervising the children. Parents/guardians will be provided with permission slips ahead of time which will need to be signed. The permission slip also includes the staff/child ratio that will be followed while the children are at the pool and specify if additional adults will be in attendance. Please remember to send bathing suits and towels for your children.

If the swimming activity is outdoors, please send sunscreen. Sunscreen must also have a Request for Administration of Medication form completed for it. If your child burns easily, please include a lightweight t-shirt that they may wear over their swimsuit.

GUIDANCE POLICY

I. Philosophy

We think of our policy of program discipline as a guidance policy. We steer children toward self-direction and conflict resolution. Considering each child's age, developmental stage, and personality, we establish fair and reasonable expectations of behavior. Our guidance policy applies to all YMCA employees.

When a child needs guidance, the staff begins by redirecting the child into more constructive activities. In addition, appropriate behavior is encouraged by staff who model the YMCA Core Values of Caring, Honesty, Respect and Responsibility. With help from adults and peers, children learn to use positive alternatives and practice nonviolent forms of conflict resolution. Staff will encourage children to control their own behavior, cooperate with others and solve problems by talking through them. Our policy goal is to help each child develop positive feelings of self-esteem while fostering growth toward self-direction.

The child care programs of the YMCA of Central Ohio provide a safe environment for children to develop spirit, mind, and body. The overriding principle of the YMCA's guidance policy is to help children become individuals who make their own choices and who take responsibility for their actions. The primary basis of this policy is that discipline is a function of engaging children in meaningful and stimulating activities, focusing on positive role models, and promoting the core values of the YMCA: Honesty, Respect, Caring and Responsibility.

II. Guidelines

- Set Clear limits that are developmentally appropriate. Specific policies are listed below. Additional techniques are available upon parental request.
- All children are expected to respect the rights and feelings of others and to avoid disruptive behaviors that would interfere with program activities. Aggressive behaviors such as hitting, kicking, biting, tripping, verbal "put-downs", spitting and other similar inappropriate behaviors cannot be tolerated.
- All children are expected to follow all directions given by the staff regarding safety procedures and to stay with the group for all scheduled activities.
- The program strictly prohibits the use of alcohol, tobacco, and drugs, except prescribed medications or over-the-counter medication with proper written consent.
- All children are expected to respect the private property of others and to understand that stealing or vandalizing the property of others cannot be tolerated.
- The YMCA has a zero-tolerance policy in regards to serious threats (verbal or physical) to other children, families, or YMCA staff members.
- Weapons are strictly prohibited in any YMCA program.

III. Behavior Management Practices

When a child engages in inappropriate behavior that threatens the health or safety of herself/himself or others, the YMCA staff will do the following:

- A. Take immediate action to stop the behavior
- B. Inform the child and/or parents of the disciplinary action that will be taken. If the severity of the inappropriate behavior warrants, or the child cannot be controlled on the spot, it may be necessary to temporarily remove him/her from the situation.
Additionally, staff will attempt to learn the causes of the behavior and will try to help the child understand and overcome these.
- C. Consider the possibility of suspending and/or expelling the child from the program. The decision to send a child home is a difficult one to make and will be carefully considered before action is taken.

In all other situations where the safety of other children or staff is not directly jeopardized, YMCA staff will discuss the behavioral problem with the child and determine if disciplinary action is necessary. This process assists the child in learning to take responsibility for his/her own behavior. In cases of repeated inappropriate behavior, any one of the following disciplinary procedures may be used:

- Staff may hold a discussion with the child about the inappropriate behavior and its future consequences.
- Staff may inform the child of any disciplinary action to be taken if the behavior is repeated.
- Staff may redirect/provide time away from the activity, with the child returning to the activity contingent on a willingness to behave appropriately. Explain further disciplinary action to be taken if behavior continues.
- Staff may redirect/provide time away from activity, and notify parents of child's behavior. If behavior continues, staff shall conduct a parent/guardian conference to discuss and provide support in managing child's behavior at the program.

When a child's persistent or dangerous behavior takes too much time and attention away from the needs, safety, and wellbeing of other children, or causes disruption of the program objective, the possibility of suspending and or expelling the child from the program must be considered.

The decision to send a child home is a difficult one to make and will be carefully considered before action is taken.

MANAGEMENT OF ILLNESSES

The YMCA strives to maintain a clean and healthy environment. However, we realize that children become ill from time to time. YMCA child care staff will be trained in recognizing the signs and symptoms of illness, washing procedures, and disinfecting procedures. We observe all children as they enter the program to quickly assess their general health. We ask that you not bring a sick child to the program as they will be sent home. Please also plan ahead and have a backup care plan in place if you are not able to take time off from work or school.

A child is considered to be sick when demonstrating any of the following symptoms:

- Temperature of at least one hundred and one degrees Fahrenheit (one hundred degrees Fahrenheit if taken axillary) when in combination with any other sign or symptom of illness.
- Diarrhea (three or more abnormally, unexpectedly or unexplained loose stools within a twenty-four hour period).
- Severe coughing, causing the child to become red or blue in the face or to make a whooping sound.
- Difficult or rapid breathing.
- Yellowish skin or eyes.
- Redness of the eye or eyelid, thick and purulent (pus) eye discharge, matted eyelashes, burning, itching or eye pain.
- Untreated infected skin patches, unusual spots or rashes.
- Unusually dark urine and /or gray or white stool.
- Stiff neck with elevated temperature.
- Evidence of untreated lice, scabies, or other parasitic infestations.
- Sore throat or difficulty in swallowing.
- Vomiting more than one time or when accompanied by any other sign or symptom of illness.

When it is determined that the child is sick, staff will:

- Isolate the sick child away from other children, but within sight or hearing at all times.
- Provide the sick child with a cot or mat
- The parent/guardian will be notified. If a child does not feel well enough to participate in program activities the parent/guardian will be called to pick up the child.
- The cot/mat and any linens used will be washed and disinfected before being used again.
- Sanitize the thermometer after each use.

Parents will be notified in writing if children have been exposed to a communicable illness. Children will be readmitted to the program after at least 24 hours of being free of a fever and other symptoms. If they are not symptom free, a doctor's note will be required stating that the child is not contagious.

ADMINISTRATION OF MEDICATION POLICY:

The YMCA of Central Ohio's first priority is the safety of your child/ren. Under the current licensing rules mandated by the State of Ohio, any non-compliance involving medication, the administration of medication and the necessary forms required for administering medication, is a serious risk rule violation. A serious risk rule violation puts the YMCA's child care licensure at risk. Therefore, giving children any medication that is not absolutely necessary during program hours, puts this center at a greater risk for non-compliance.

Prescription Medication:

The YMCA will only administer prescription medication that is required specifically during the hours your child is present in the program as prescribed by your child's doctor. The Y-Club program will administer medications to a child only after the parent/guardian completes a "Request for Administration of Medication" form. All proper sections must be completed and the medication must be handed to the teacher. Medications will be stored in a designated area inaccessible to children. Medications may NOT be stored in a child's cubbie or book bag. The only exception to this requirement is for children that require immediate use of an inhaler for a medical condition. These children will be permitted to maintain control of their inhalers. Parents must sign a release form stating that they are permitting their child to have access at all times to the inhaler. The child must keep the inhaler on his person at all times, it may not be stored in a cubbie or book bag. Anytime the child is unable to maintain control of the inhaler it must be handed directly to the staff member responsible for the child. School-Age are permitted to carry and use their inhalers.

Prescription medications must be in their original container and administered in accordance to the instructions on the label. If a medication is prescribed to be given once or twice a day, please give the medication to your child before and/or after program hours. Unless absolutely necessary and prescribed by your child's doctor, we will not be administering it at the YMCA.

Over The Counter Medication:

Over the counter medication will not be administered in the program without physician's orders. If a physician deems it necessary for a child to be given over-the-counter-medication during our program hours the medication must be in its original container, must not be expired, and must be administered in accordance to label instructions. If parents request any different dosages or uses, a physician must provide written instruction on the "Request for Administration of Medication" form. Over-the-counter medications cannot be administered for more than three days without instructions from a physician.

LICE POLICY

The YMCA of Central Ohio is very aware of the lice problem in many schools today. Any child can get lice, and unfortunately, many do. To limit the spread of lice within our Y-Club programs, we follow a nit-free policy. (Please note this may differ from your child's school policy.)

If a child is discovered to have nits or lice, he/she will be immediately moved to an area of the program away from the other children, but supervised by staff. The child's parent/guardian will be contacted immediately and asked to pick up their children). All other children are checked for nits or lice during that program time and may, if necessary, be checked through the following program time. All areas are cleaned and treated for lice before students are allowed to play with items affected. An exposure notification will be available in the Family Area informing parents/guardians that their child(ren) may have been exposed to lice. Any child who has been sent home due to nits or lice, may not return until they have been treated and are found by YMCA staff to be nit-free and lice free.

ACCIDENTS/EMERGENCIES

The Y-Club program has devised several procedures to follow in the event that an emergency would occur while a child is in the program's care. In the event of a fire or tornado, staff would follow the written instructions posted in each classroom, describing emergency evacuation routes, and the procedures to be followed to assure that children arrive at the designated "safe spot". In order to prepare children for the rare need to evacuate, the program does conduct monthly fire drills at varying times, monthly tornado drills between March & September and quarterly emergency lockdown drills. All written records of these drills are kept on file at the program. Should we need to evacuate due to fire or weather conditions, or the loss of power, heat, or water to the program, our emergency destination is:

Big Walnut Intermediate is rear baseball fields to the rear of the building, exit cafeteria doors, and go straight to field.

Big Walnut Elementary is the grassy field area past the playgrounds.

Hylen Souders location is the rear side of the soccer fields past the black top area and playground.

General Rosecrans will use the location of the covered sheltered picnic area to the right and rear of school building past the far parking lot. Staff and children will walk through the playground and paved path.

A sign will be posted indicating that we have been evacuated and the location where you can pick up your child. Parents/guardians will be contacted as soon as possible to come and pick up their child. If a parent/guardian cannot be reached, we will contact the emergency contacts as listed on your child's registration information.

There is always one staff member present that has received training in First Aid/Communicable Diseases and CPR as well as an onsite First Aid Kit. In the case of a minor accident/injury staff will administer basic first aid and TLC. If the injury is serious, first aid would be administered and the parents/guardians would be contacted immediately to assist in deciding an appropriate course of action. If any injury is life threatening, the EMS will be contacted, parents/guardians will be notified, and a staff member will accompany the child to the hospital with all available health records. Only parents/guardians or EMS will transport children.

Staff may not transport children in their own vehicles unless given special permission by their Regional Child Care Director or the Executive Director of Child Care.

Any incident/injury report will be completed, and given to the person picking up the child, on the day of the incident/injury, if any of the following occur: the child has an illness, accident, or injury which requires first aid; the child receives a bump or blow to the head; or an unusual or unexpected event occurs which jeopardizes the safety of the child. If a child requires emergency transportation, the report shall be available within twenty-four hours after the incident occurs.

ENVIRONMENTAL THREATS

The YMCA of Central Ohio puts safety first when it comes to the children that we care for within our YMCA Child Care Programs. All staff receive and are trained to follow our YMCA of Central Ohio's Emergency Response Plan. Included within the Plan are crisis which include but are not limited to Severe Weather Warnings, Bomb Threats, Threat of a Weapons on site. While we do not foresee these kinds of emergencies happening frequently, it is our job to make sure that our staff are well trained and prepared for any type of emergency situation that may arise.

Each YMCA child care site has an emergency alternative location or safe spot in case there is a threat to or in the program building which causes the staff and children to evacuate. The safe spot for the each site is listed above in the Accident/ Emergencies section. Staff will contact parents as soon as possible in a situation that calls for evacuation.

In terms of weapons or look alike weapons on site, the YMCA of Central Ohio has a "zero tolerance" policy. Weapons, firearms and ammunition materials shall not be on the premises. Any participant, parent/guardian or family-authorized adult that uses or possess or threatens to use or possess a weapon or look a like weapon at any time may be permanently expelled from the Y- Club program. Please refer to the Termination of Child Care Services section of this handbook for more information.

Children are encouraged and should feel comfortable approaching Y –Club staff if they have any fear or concern about a weapon being in the vicinity of the Y –Club Program.

TERMINATION OF CHILD CARE SERVICES

The YMCA reserves the right to discontinue child care services under any of the following conditions:

1. Failure to abide by any of the registration agreement conditions as itemized in the Parent Statement of Understanding, or failure to fulfill any of the responsibilities or conditions included in the Parent Handbook.
2. Severe behavior by the child which disrupts the group, including repeated instances of failing to listen to his/her teacher; refusal to follow program rules; excessive use of physical force, including hitting, pushing, kicking or biting; verbal abuse; or excessive threats to use physical abuse.
3. Failure of parents/guardians to treat staff or other parents or children respectfully. Disrespect includes inappropriate or abusive language, behavior, or threats.
4. The Y-Club programs follow a zero-tolerance policy in regards to weapons or look like weapons. Weapons, firearms and ammunition materials shall not be on the premises. Any participant, parent/guardian or family-authorized adult that uses or possesses or threatens to use or possess a weapon or a look a like weapon at any time may be permanently expelled from the Y-Club program.
5. Lack of regular attendance in excess of 2 weeks without notification.
6. Balance due of 2 weeks or more of child care fees.

GIFTS TO THE Y-CLUB PROGRAM

The YMCA of Central Ohio is a non-profit organization. All gifts and donations are tax deductible. Receipts can be requested for all gifts and donations.

IMPORTANT NAMES AND PHONE NUMBERS

SITE: Big Walnut Elementary

Candy Lucas, Site Director

Phone number 614-582-0576

- to contact/leave message for program staff
- to notify staff your child will be absent for the day

SITE: General Rosecrans Elementary

Trevor Ferko, Site Director

Phone number 614-582-1843

SITE: Hylan Souders Elementary

Suzanne Rosenbeck, Site Director

Phone number 614-582-2176

- to contact/leave message for program staff
- to notify staff your child will be absent for the day

SITE: Big Walnut Intermediate School

Emily Thrasher, Site Director

Phone number 614-582-2651

YMCA BRANCH CHILD CARE AREA DIRECTORS:

Name Rachael Baxter oversees BWE, BWI, & GRE Phone Number 740-203-3051

Deborah Payne oversees SOU

Phone Number 614-839-9622

YMCA CHILD CARE REGISTRAR:

Name David Donahue Phone Number 740-203-3051

- billing questions
- registration Y Club, School Days Off (SDO), Snow Emergency Care
- YMCA sponsorship/Child Care Subsidies (Title XX/PFCC) information

YMCA BRANCH CHILD CARE DIRECTOR:

Name Holley Napier

Phone Number 614-839-9622

LIBERTY TWP./POWELL YMCA & THE Delaware Community Center YMCA

(Site staff, Site Director & Assistant Director Supervisor)

- compliments or concerns about program/staff
- receipts for donations and gifts

YMCA of Central Ohio Metropolitan Child Care Resource Team: (614) 224-1142

Becky Ciminillo, VP of Youth Development, Extension 9843, bciminillo@ymcacolumbus.org

Nancy Brody, Executive Director of School Achievement, Extension 9845

Bobbi Shannon, Executive Director of Early Learning, Extension 9844

Mandy Bealer Executive Director of School Age Child Care Extension 9855

mbealer@ymcacolumbus.org

Thank you for choosing the YMCA!

Have a great year!

Holley Napier

Regional Child Care Director

of Delaware County

for the YMCA of Central Ohio

Appendix II.

The Ohio Department of Job & Family Services Snack Requirements

The number of meals, snacks and/or breakfast provided by a licensed child care center shall be available as follows:

Center Hours of Operation Meals and Snacks Available

4 to 8 hours per day One of the following:

- 1 meal and 1 snack
- 1 meal and breakfast

More than 8 hours and fewer than 14 hours per day

One of the following:

- 1 meal and 2 snacks
- 1 meal and breakfast
- 1 meal and 1 snack
- 2 meals and 1 snack

After school for school children 1 snack

Note: No child shall go longer than 4 hours without being served a snack or meal, except when sleeping.

The content of meals, snacks and breakfast shall be selected from the following four basic food groups:

1. Meat or meat alternative
2. Breads and grains
3. Fruits and vegetables (juices may be used if 100% and undiluted)
4. Milk (fluid cow's milk) and dairy
 - a) 100% whole homogenized vitamin D fortified for children 12 to 24 months
 - b) 1% or skim homogenized vitamin A and D fortified for children over 24 months

Meal, snack and breakfast food group requirements:

Type of Feeding Food Group

Meal- (must provide 1/3 of the recommended daily dietary allowances as specified by the United States Department of Agriculture USDA)

All of the following:

- 1 serving of fluid milk
- 1 serving of meat or meat alternative
- 2 servings of fruits and/or vegetables
- 1 serving of bread and grains

Breakfast 1 serving each from 3 of the 4 basic food groups

Snack 1 serving each from 2 of the 4 basic food groups

Center Parent Information

The center is licensed to operate legally by the Ohio Department of Job and Family Services. This license is posted in a noticeable place for review.

A toll-free telephone number is listed on the center's license and may be used to report a suspected violation of the licensing law or administrative rules. The licensing rules governing child care are available for review at the center.

The administrator and each employee of the center is required, under Section 2151.421 of the Ohio Revised Code, to report their suspicions of child abuse or child neglect to the local public children's services agency.

Any parent of a child enrolled in the center shall be permitted unlimited access to the center during all hours of operation for the purpose of contacting their children, evaluating the care provided by the center or evaluating the premises. Upon entering the premises, the parent, or guardian shall notify the Administrator of his/her presence.

The administrator's hours of availability and child/staff ratios are posted in a noticeable place in the center for review.

The licensing record, including licensing inspection reports, complaint investigation reports, and evaluation forms from the building and fire departments, is available for review upon written request from the Ohio department of job and family services.

It is unlawful for the center to discriminate in the enrollment of children upon the basis of race, color, religion, sex or national origin or disability in violation of the Americans with Disabilities Act of 1990, 104 Stat. 32, 42 U.S.C. 12101 et seq.

For more information about child care licensing requirements as well as how to apply for child care assistance, Medicaid health screenings and early intervention services for your child, please visit <http://jfs.ohio.gov/cdc/families.stm>