

FOR YOUTH DEVELOPMENT® FOR HEALTHY LIVING FOR SOCIAL RESPONSIBILITY



## THE BEST

Before & After School Care YMCA OF CENTRAL OHIO



#### **NET PROMOTER SCORE**

"On a scale of 1-10, how likely are you to recommend YMCA Y Club to a friend or family member?"

This Net Promoter question is a research-based worldwide metric used to measure and improve customer loyalty.

A score of 70+ is considered World Class.



#### 2018 PICKERINGTON Y CLUB PARENT SURVEY N = 133+

#1 My child is physically and emotionally safe.

#2 My child is surrounded by positive, caring adults.

#3 My child has an opportunity to play freely with their friends.

#4 My child has an opportunity to socialize with other children.

#5 My child is physically active.

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OUR PARENTS ALSO RANKED

(in order of importance)

#6 My child makes meaningful progress on their homework.

#7 My child receives additional structured educational enrichment.

#8 My child has a healthy snack.

#### Important YMCA Benefits for Pickerington Families

- Reduced rates for other YMCA youth programs, such as swim lessons and basketball, a benefit of the complimentary YMCA youth membership.
- **#2** Reduced YMCA family membership rate available to all Y Club families.
- #3 School Days Off Care options at the Y during scheduled and emergency days off.
- #4 Snow Days Care option at the Jerry L. Garver YMCA.
- #5 Complimentary youth Y membership for all Y Club participants.

#### **ALL Y Club kids automatically get:**

FREE Youth Y Membership & Program Discounts
Camp © Swim Lessons © Sports © Dance © Gymnastics © + More!

4 out of 5
Y Club families agree...
YMCA Benefits
make a
difference

Always here for our partners and FAMILIES

We use survey feedback to grow to fit our families' needs.

## WE'D LIKE MORE Y CONNECTION

To ensure families have opportunities to participate in other YMCA activities outside of child care, we provide all of our school age, full-day child care and full-day preschool participants complimentary YMCA youth memberships, program discounts and offer each family a discounted family membership rate.

## BETTER COMMUNICATION

To improve communication between staff and parents, we distribute a monthly newsletter and site-specific important information to families at program locations.



## EXPANDED PROGRAMMING

In response to a request from Pickerington Schools, the YMCA began offering middle school after school and 2-hour



delay drop-in programming. For the 2018–19 school year, we're exploring our families' needs for before school programming in middle schools.



## THE YMCA'S COMMITMENT TO PICKERINGTON

The Y has provided quality School Age Care for Pickerington for 26+ years.

#### **Reduced program rates**

for swim lessons, sports and more.

#### Free Y Youth memberships

for Y Club participants and discounted memberships for families.

#### **Extended services at no added**

**cost** to families on late start and scheduled early release days.

#### **Tailored School Age Care**

focused on Pickerington families' needs.

**Financial assistance** based on a sliding fee scale for families in need.

#### **Eight experienced Y Club staff** work in the schools each week.

#### Year-round full-day programs

on school holidays, snow days and in the summer for families at our facilities.

As a member of the community, the Y has a vested interest in providing quality services and does so by:

- » Jerry L. Garver YMCA
- » Serving 1,000+ area families
- » New YMCA opening in 2019

#### **COMMUNITY PARTNERS FOR ENHANCED PROGRAMMING**

#### **LiFEsports at The Ohio State University**

Learning in Fitness and Education (LiFE) Sports is a sport-based positive youth development program.

Activities utilize sports to teach social skills, such as self-control, teamwork, effort, and social responsibility. Tussing and Violet Elementary Schools' Y Club staff work with high schoolers who plan and execute the curriculum.

#### **COSI STEM**

Lessons at Harmon Y Club include robot coding, dissection, stop motion film and more.

#### **Fairfield County Girl Scouts**

Troop leaders explore confidence and leadership with girls at Heritage, Toll Gate, and Sycamore Elementary Schools.

#### **Imaginative Learning**

Students receive computer-based tutoring with the help of Y Club staff through game play before the school day begins at Tussing Elementary School.

# Success in SCHOL & LIFE

The Y's Before & After School program provides youth with a safe place to go before and after the bell. More importantly, it helps youth realize who they are and what they can achieve.

The balanced program supports academic achievement, fosters health and wellness, and instills positive social-emotional skills through:

**LITERACY & READING** 







**STEM** 

FAMILY ENGAGEMENT



NUTRITIONAL EDUCATION



SERVICE LEARNING



**ARTS** 



**HOMEWORK HELP** 

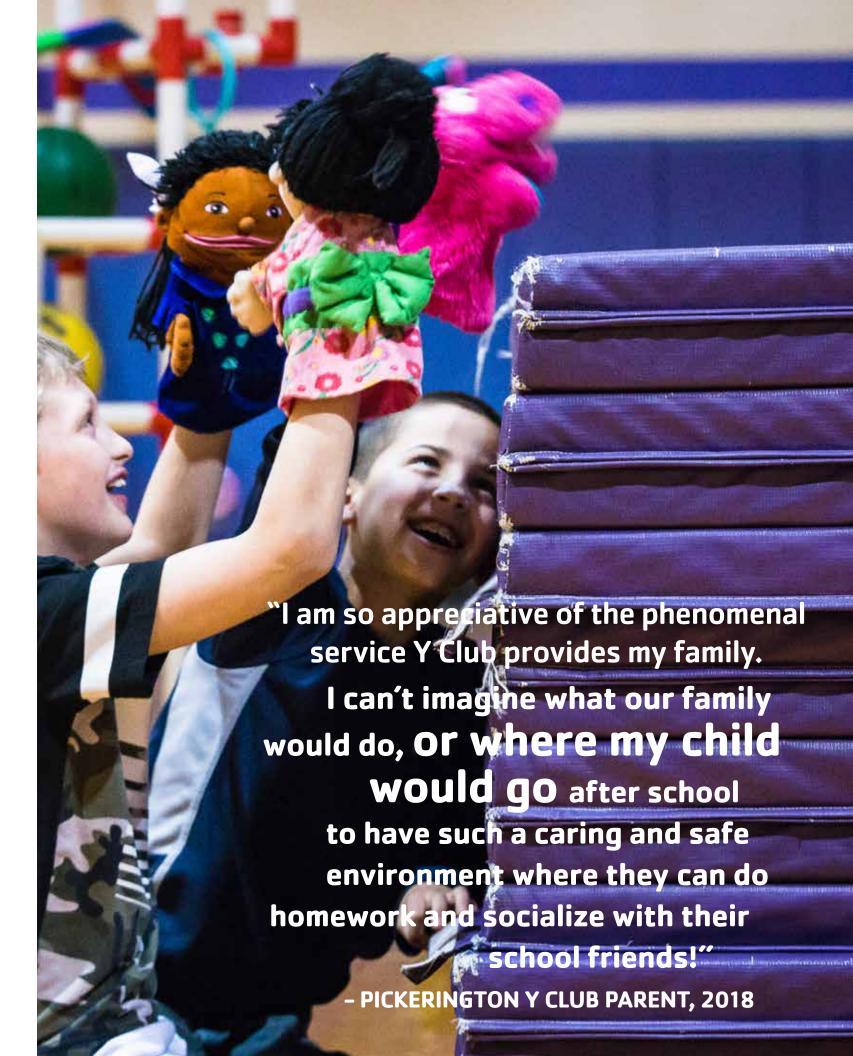


SOCIAL AND EMOTIONAL SKILLS



CHARACTER DEVELOPMENT







#### **HIRING THE BEST**

#### WELL-TRAINED The Y provides paid Professional Development for all staff.

- All staff must pass a thorough background check process including:
- FBI and BCI Fingerprints
- National Child Abuse Registry
- National & State Sex Offender Registry
- All staff must complete annual specialized professional development courses.

#### **EXPERIENCE**D The Y hires experienced, educated staff.

- Our 36 Pickerington Y Club staff have an average of 4 years experience working with school age children.
- Y Club Site Directors meet all ODJFS educational requirements including a combination of experience and a college degree/extensive coursework in the Education field.

- Child Abuse Recognition & Prevention

- Communicable Disease management

- CPR and First Aid Certification

• All staff are trained in:

#### ROLE MODELS 99% of Y Club parents believe our staff are positive, caring adults.

- Y Club staff are committed to nurturing the potential in every child.
- Y Club staff model Caring, Honesty, Respect and Responsibility, assisting children in building strong character.

#### ALL PROGRAMS ARE LICENSED

by the Ohio Department of Job and Family Services

Child Care licensing regulations are designed to reduce the risk of harm to children while they are in before and after care.

During unannounced visits, ODJFS personnel verify 50+ program rules.

None of our sites received a Serious Risk Non-Compliance infraction this year.

For the 2017-18 school year, these had perfect inspections:

- Tussing Elementary
- Heritage Elementary
- Sycamore Elementary

## **OUR PICKERINGTON STAFF**

"Ms. Linda is an amazing program leader.
She and her staff have played
an intricate part in my
daughter's improvement
with letters and numbers!"

- PICKERINGTON Y CLUB PARENT, 2018

"Words cannot express how thankful I am for the care and dedication of each and every staff.

My child has learned so much about the four core values: respect, caring, responsibility and honesty.

Once again thank you for all you do!"

- PICKERINGTON Y CLUB PARENT, 2018



**5 STAR RATED** We're proud to participate in Step Up to Quality, Ohio's voluntary quality rating system. Three programs have the top 5 Star rating: Jerry L. Garver YMCA Preschool, Pickerington's Heritage Y Club and Tussing Y Club. Heritage Y Club was the first stand alone School Age program to get a 5 Star rating in the state!



Learning TOGETHER'

We're partners in 11 districts with 50+ sites.

#### **BUCKEYE VALLEY**

Buckeye Valley West Elementary Buckeye Valley East Elementary

#### CIRCLEVILLE CITY

Circleville Elementary School

#### **COLUMBUS CITY**

Fairwood Elementary School Hubbard Mastery School Parkmoor Elementary School Southwood Elementary School Valleyview Elementary School

#### HAMILTON LOCAL

Hamilton Elementary School

#### **OLENTANGY LOCAL**

Alum Creek Elementary School
Arrowhead Elementary School
Cheshire Elementary School
Freedom Trail Elementary School
Glen Oak Elementary School
Heritage Elementary School
Indian Springs Elementary School
Johnnycake Corners Elementary School
Liberty Tree Elementary School
Oak Creek Elementary School
Olentangy Meadows Elementary School
Scioto Ridge Elementary School
Tyler Run Elementary School
Walnut Creek Elementary School
Wyandot Run Elementary School

#### ADDITIONAL PARTNERS

Eldon & Elsie Ward Family YMCA
Grace Church Kindergarten Plus
Hilltop YMCA
KIPP Columbus Primary School
North YMCA
Pickaway County Family YMCA
Vaughn E. Hairston YMCA
West Bay Apartments

The Y serves
600K+
CHILDREN
across the U.S.

#### PICKERINGTON LOCAL

Diley Middle School
Fairfield Elementary School
Harmon Middle School
Heritage Elementary School
Pickerington Elementary School
Sycamore Elementary School
Toll Gate Elementary School
Toll Gate Middle School
Tussing Elementary School
Violet Elementary School

#### **SOUTH-WESTERN CITY**

Alton Hall Elementary School Darby Dale School Darby Woods Elementary School Harmon Elementary School Prairie Lincoln Elementary School

#### TEAYS VALLEY LOCAL

Scioto Elementary School Walnut Elementary School

#### WESTFALL LOCAL

Westfall Elementary School

#### WHITEHALL CITY

Beechwood Elementary School Etna Road Elementary School Kae Avenue Elementary School Rosemore Middle School

Pickerington Y Club has grown by

130+ kids

(Includes growth through new middle school programs.)

We now serve
400+
CHILDREN
in Pickerington



### The Y is the largest provider

of Before & After School programs

Nationally, Statewide & in Central Ohio with a history of

loyalty, trust & satisfaction.

## Giving Back and connecting with the COMMUNITY



Smiles were bright for children during the holidays with donations collected during our Pickerington Y Club toy drive.



Our Pickerington Y Club kids created letters to send to deployed soldiers around the holidays through a partnership started with the United States Department of Defense.



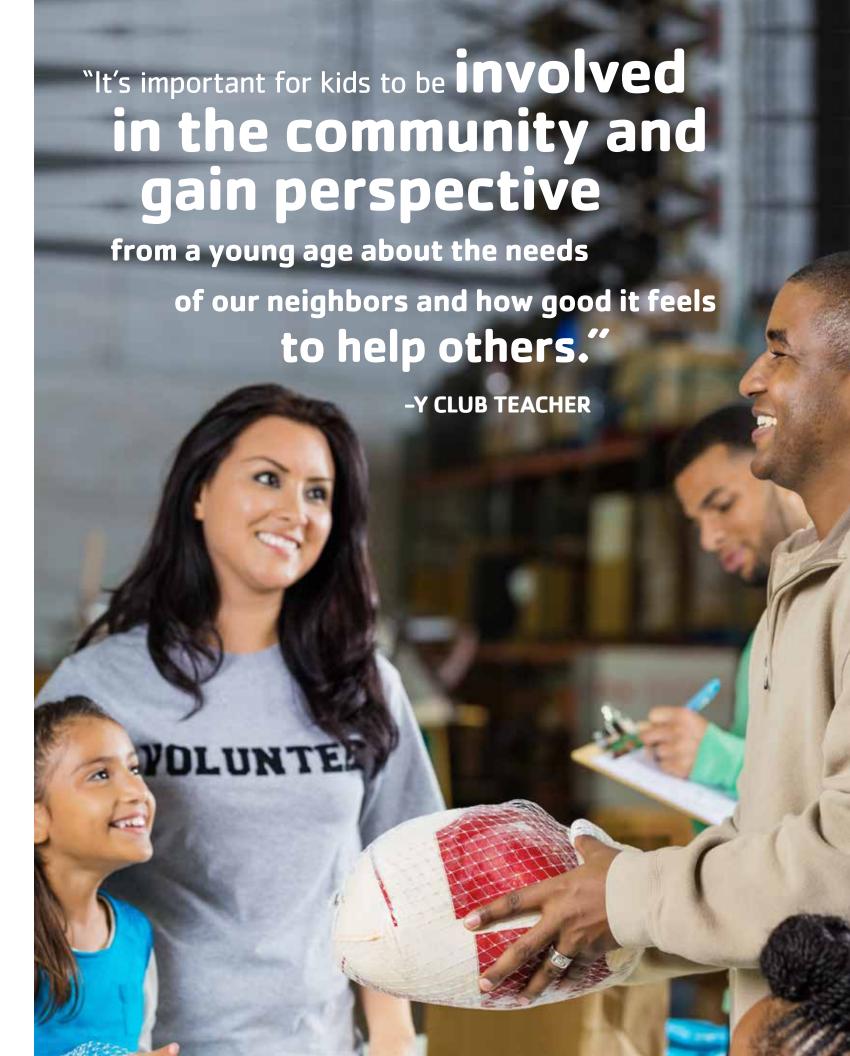
The Jerry L. Garver YMCA team provided roughly 7,000 lbs of food to **130 local families** in need.



Our sites collected and donated to the Pickerington Food Bank serving **local families in need**.



More than 15 Pickerington families received clothing through our giveaway in partnership with Justice; each family got at least 4 bags.





## SUMMER UNPLUGGED YMCA Day Camp

**We're committed to serving Pickerington** 

families year-round, which is why we offer YMCA Day Camp throughout the summer. Campers get to experience the best of science, arts & crafts, theater, field trips, sports, cooking, swimming, team building and games – all in an action-packed experience!



## TRADITIONAL DAY CAMP Jerry L. Garver YMCA and Sycamore Creek Park

For kids in grades 1-6

- Before & After Care available
- Swim Lessons included
- Summer Reading Program



## TEEN CAMP Jerry L. Garver YMCA

For teens in grades 7-9

- Walking local field trips
- Swim Lessons included
- Summer Reading Program

## Who WEARE

#### Welcome to the Y.

We're an inclusive organization of men, women and children joined together by a shared commitment to nurturing the potential of kids, promoting healthy living and fostering a sense of social responsibility.

We know that lasting personal and social change comes about when we all work together.

That's why, at the Y, strengthening community is the heart of Our Cause.

#### YOUTH DEVELOPMENT

Developing the potential of kids

- Child Care
- Education & Leadership

Camp

• Swim, Sports & Play

#### **HEALTHY LIVING**

Improving individual health and well-being

- Family Time
- Sports
- Group Fitness
- Personal Training

#### **SOCIAL RESPONSIBILITY**

Giving back and supporting our neighbors

Housing

Social Services

• Sports

Volunteering & Giving



#### YMCA CHILD CARE MISSION

To foster the ongoing development of all children with quality, affordable and accessible child care programs which ensure each child a positive, safe and nurturing environment in collaboration with families, schools and community.



#### **SHALAINA SLARK**

Director of Childcare phone: 614-834-9622 email: sslark@ymcacolumbus.org

JERRY L. GARVER YMCA 6767 Refugee Rd. Canal Winchester, OH 43110

#### **MANDY BEALER**

Executive Director of School Age Operations phone: 614-389-3880 ext. 9855 email: mbealer@ymcacolumbus.org

> YMCA YOUTH & FAMILY SERVICES 1907 Leonard Ave., Ste. 100 Columbus, OH 43219