



BIG WALNUT DISTRICT Y-CLUBS

2024-25 SY
**YOU
ASKED,
WE LISTENED**

WHAT OUR FAMILIES HAD TO SAY

OUR NET PROMOTER SCORE



is comparable to world class companies like Apple, Amazon and Kohl's. The Net Promoter Score is the leading indicator of customer satisfaction, because it only takes into account the highest ratings on a scale of 1-10.

25-50 NPS: Good, indicating positive customer sentiment and potential for improvement. **50+ NPS:** Excellent, indicating strong customer loyalty and positive brand perception.

Gain New Skills & Experiences with a Sense of Achievement & Work on Implementing Lessons with Core Values

Programs will implement additional lessons to help students gain new skills and experiences that help students to have opportunities for sense of achievement. Programs will design and begin implementing regional lessons and curriculum on core values.



BELONGING

Youth are respected and welcomed into a community where they can express their individuality.



ACHIEVEMENT

Youth build new skills, and their accomplishments are recognized.



RELATIONSHIPS

Youth form meaningful connections, promoting well-being and combating social isolation.



CORE VALUES

Youth are guided by our Core Values: Caring, Honesty, Respect and Responsibility.



SAFETY

Youth are protected from physical and emotional harm.



INCLUSION

Youth receive equal access to opportunities and resources.

93%

of families
agree

75%

of families
agree

91%

of families
agree

78%

of families
agree

95%

of families
agree

95%

of families
agree

YMCA OF CENTRAL OHIO
YOUTH DEVELOPMENT PROGRAMS

Served a total of

6468 YOUTH

in full school year and full summer

**YOUTH DEVELOPMENT
PROGRAMS IN 2024**

24 EARLY CHILDHOOD
PROGRAMS

3 Early Learning Centers

6 Preschools

6 Summer Kindergarten
Jump Start (KJS)

9 Head Start Programs

83 SCHOOL AGE
PROGRAMS

64 School Age Child Care
Programs

4 Teen Club Programs

3 Summer Teen Extreme
Programs

12 Day Camp Programs

SUTQ RATED PROGRAMS



29

Bronze Award
Programs



13

Silver Award
Programs



22

Gold Award
Programs



**BIG WALNUT
Y-CLUBS**

**BIG WALNUT
SUTQ PROGRAMS**



3

Bronze Award
Programs

159

**YOUTH SERVED
2024-25 SCHOOL YEAR**

**WHAT DID OUR STUDENTS SAY ABOUT
THEIR SEL EXPERIENCES**

IMPLEMENTATION SCORES

**Promote
Peer Bonds 67/100**

**Engage
Authentically 76/100**

**Expand
Interests 56/100**

Hello Insight (HI) Elementary
SEL survey measures four SEL
capacities; Master Orientation,
Self-Management, Social Skills,
and Academic Self-Efficacy.

Of the young people surveyed,

89%

**succeeded in at least one
SEL capacities**

FAMILIES TRUST & LOVE US!

"My son loves Yclub! The staff are so professional
and caring!"

"It was a great 1st year experience."

"I am so thankful for this program! My son loves it,
it's convenient, it affordable, everyone is amazing."