



CIRCLEVILLE DISTRICT Y-CLUBS

2024-25 SY
**YOU ASKED,
WE LISTENED**

WHAT OUR FAMILIES HAD TO SAY

OUR PROGRAM SATISFACTION RATING (CSAT)



A program satisfaction score, often measured as a Customer Satisfaction (CSAT) score, indicates how happy customers are with a product, service, or interaction. It's typically calculated by surveying customers and asking them to rate their satisfaction on a scale (e.g., 1 to 5, or 1 to 7). The average of these responses provides the CSAT score.

Work on Implementing Lessons with Core Values & Review Safety Protocols

Working to implement additional lessons to help students gain new skills and experiences that help students to have opportunities for sense of achievement. Staff will review safety protocols and run through scenarios to ensure understanding of all safety procedures.



BELONGING
Youth are respected and welcomed into a community where they can express their individuality.



ACHIEVEMENT
Youth build new skills, and their accomplishments are recognized.



RELATIONSHIPS
Youth form meaningful connections, promoting well-being and combating social isolation.



CORE VALUES
Youth are guided by our Core Values: Caring, Honesty, Respect and Responsibility.



SAFETY
Youth are protected from physical and emotional harm.



INCLUSION
Youth receive equal access to opportunities and resources.

83%
of families agree

83%
of families agree

75%
of families agree

67%
of families agree

61%
of families agree

92%
of families agree

YMCA OF CENTRAL OHIO
YOUTH DEVELOPMENT PROGRAMS

Served a total of

6468 YOUTH

in full school year and full summer

**YOUTH DEVELOPMENT
PROGRAMS IN 2024**

24

**EARLY CHILDHOOD
PROGRAMS**

3

Early Learning Centers

6

Preschools

6

Summer Kindergarten
Jump Start (KJS)

9

Head Start Programs

83

**SCHOOL AGE
PROGRAMS**

64

School Age Child Care
Programs

4

Teen Club Programs

3

Summer Teen Extreme
Programs

12

Day Camp Programs

SUTQ RATED PROGRAMS



29

Bronze Award
Programs



13

Silver Award
Programs



22

Gold Award
Programs



**CIRCLEVILLE
Y-CLUBS**

**CIRCLEVILLE
SUTQ PROGRAMS**



1

Gold Award
Programs

43

**YOUTH SERVED
2024-25 SCHOOL YEAR**

**WHAT DID OUR STUDENTS SAY ABOUT
THEIR SEL EXPERIENCES**

IMPLEMENTATION SCORES

**Promote
Peer Bonds 69/100**

**Engage
Authentically 89/100**

**Expand
Interests 75/100**

Hello Insight (HI) Elementary
SEL survey measures four SEL
capacities; Master Orientation,
Self-Management, Social Skills,
and Academic Self-Efficacy.

Of the young people surveyed,

100%

**succeeded in at least one
SEL capacities**

