



LOGAN ELM DISTRICT Y-CLUBS

2024-25 SY
**YOU
ASKED,
WE LISTENED**

WHAT OUR FAMILIES HAD TO SAY

OUR NET PROMOTER SCORE



is comparable to world class companies like Apple, Amazon and Kohl's. The Net Promoter Score is the leading indicator of customer satisfaction, because it only takes into account the highest ratings on a scale of 1-10.

25-50 NPS: Good, indicating positive customer sentiment and potential for improvement. **50+ NPS:** Excellent, indicating strong customer loyalty and positive brand perception.

Gain New Skills & Experiences in Relationship Building Activities

Programs will implement additional lessons to help students gain new skills and experiences that help students to build foundational relationship skills.



BELONGING
Youth are respected and welcomed into a community where they can express their individuality.



ACHIEVEMENT
Youth build new skills, and their accomplishments are recognized.



RELATIONSHIPS
Youth form meaningful connections, promoting well-being and combating social isolation.



CORE VALUES
Youth are guided by our Core Values: Caring, Honesty, Respect and Responsibility.



SAFETY
Youth are protected from physical and emotional harm.



INCLUSION
Youth receive equal access to opportunities and resources.

90%
of families
agree

80%
of families
agree

70%
of families
agree

85%
of families
agree

100%
of families
agree

100%
of families
agree

YMCA OF CENTRAL OHIO YOUTH DEVELOPMENT PROGRAMS

Served a total of

6468 YOUTH

in full school year and full summer

YOUTH DEVELOPMENT PROGRAMS IN 2024

24 EARLY CHILDHOOD PROGRAMS

3 Early Learning Centers

6 Preschools

6 Summer Kindergarten
Jump Start (KJS)

9 Head Start Programs

83 SCHOOL AGE PROGRAMS

64 School Age Child Care
Programs

4 Teen Club Programs

3 Summer Teen Extreme
Programs

12 Day Camp Programs

SUTQ RATED PROGRAMS



29

Bronze Award
Programs



13

Silver Award
Programs



22

Gold Award
Programs



LOGAN ELM Y-CLUBS

4.9



SATISFACTION
RATING

35

YOUTH SERVED
2024-25 SCHOOL YEAR

Hello Insight (HI) Elementary
SEL survey measures four SEL
capacities; Master Orientation,
Self-Management, Social Skills,
and Academic Self-Efficacy.

Of the young people surveyed,

100%

succeeded in at least one
SEL capacities

WHAT DID OUR STUDENTS SAY ABOUT
THEIR SEL EXPERIENCES
IMPLEMENTATION SCORES

Promote
Peer Bonds **83/100**

Engage
Authentically **96/100**

Expand
Interests **88/100**

FAMILIES TRUST & LOVE US!

"Stevie, Michelle and Dequilla are kind, caring,
supportive, inclusive and very professional!"

"Love the activities."

"He enjoys going each morning! He really likes the
activities when they make things! It gives him
something to look forward to as well!"