



# OLENTANGY DISTRICT Y-CLUBS

2024-25 SY

## WHAT OUR FAMILIES HAD TO SAY

### OUR NET PROMOTER SCORE



YOU ASKED, WE LISTENED

is comparable to world class companies like Apple, Amazon and Kohl's. The Net Promoter Score is the leading indicator of customer satisfaction, because it only takes into account the highest ratings on a scale of 1-10.

**25-50 NPS:** Good, indicating positive customer sentiment and potential for improvement. **50+ NPS:** Excellent, indicating strong customer loyalty and positive brand perception.

### Gains new skills/work on implementing lessons with core values

Working to implement additional lessons to help students gain new skills and experiences that help students to have opportunities for sense of achievement.



#### BELONGING

Youth are respected and welcomed into a community where they can express their individuality.



#### ACHIEVEMENT

Youth build new skills, and their accomplishments are recognized.



#### RELATIONSHIPS

Youth form meaningful connections, promoting well-being and combating social isolation.



#### CORE VALUES

Youth are guided by our Core Values: Caring, Honesty, Respect and Responsibility.



#### SAFETY

Youth are protected from physical and emotional harm.



#### INCLUSION

Youth receive equal access to opportunities and resources.

96%

of families agree

77%

of families agree

93%

of families agree

82%

of families agree

95%

of families agree

96%

of families agree

YMCA OF CENTRAL OHIO  
YOUTH DEVELOPMENT PROGRAMS

Served a total of

**6468 YOUTH**

in full school year and full summer

**YOUTH DEVELOPMENT  
PROGRAMS IN 2024**

**24** EARLY CHILDHOOD  
PROGRAMS

**3** Early Learning Centers

**6** Preschools

**6** Summer Kindergarten  
Jump Start (KJS)

**9** Head Start Programs

**83** SCHOOL AGE  
PROGRAMS

**64** School Age Child Care  
Programs

**4** Teen Club Programs

**3** Summer Teen Extreme  
Programs

**12** Day Camp Programs

**SUTQ RATED PROGRAMS**



**29**

Bronze Award  
Programs



**13**

Silver Award  
Programs



**22**

Gold Award  
Programs



**OLENTANGY DISTRICT  
Y-CLUBS**

**OLENTANGY  
SUTQ PROGRAMS**



**10**

Bronze Award  
Programs



**6**

Silver Award  
Programs

**1075**

**YOUTH SERVED  
2024-25 SCHOOL YEAR**

**WHAT DID OUR STUDENTS SAY ABOUT  
THEIR SEL EXPERIENCES**

**IMPLEMENTATION SCORES**

**Promote  
Peer Bonds 67/100**

**Engage  
Authentically 80/100**

**Expand  
Interests 60/100**

Hello Insight (HI) Elementary  
SEL survey measures four SEL  
capacities; Master Orientation,  
Self-Management, Social Skills,  
and Academic Self-Efficacy.

**Of the young people surveyed,**

**84%**

**succeeded in at least one  
SEL capacities**

**FAMILIES TRUST & LOVE US!**

“MS Michelle at SRES runs a wonderful program! Our kids jump out of bed in the morning and look forward to going to yclub. That is a true testament to the staff at SRES that makes yclub so much fun. We are so grateful for Ms Michelle and the rest of the staff. We also participated at the dodgeball tournament. What a wonderful, fun event! We wish we could do it twice a year!”

“My student never wants to leave Y-club when it's time to go, they love it and the instructor.”