

is comparable to world class companies like Apple, Amazon and Kohl's. The Net Promoter Score is the leading indicator of customer satisfaction, because it only takes into account the highest ratings on a scale of 1–10.

Increased Physical Activity/Outdoor Play Time:

To provide a more balanced after school experience by maintaining structured time for homework while increasing opportunities for outdoor and active play. We will reduce non-essential screen time and incorporate more physical activity into the program to support students' need for energy release after the school day.



SCORE

BELONGING

Youth are respected and welcomed into a community where they can express their individuality.

95% of families agree



ACHIEVEMENT Youth build new skills,

Youth build new skills, and their accomplishments are recognized.

71% of families

agree



RELATIONSHIPS

Youth form meaningful connections, promoting well-being and combating social isolation.

95%

of families agree



CORE VALUES

Youth are guided by our Core Values: Caring, Honesty, Respect and Responsibility.

82%

of families agree



SAFETY

Youth are protected from physical and emotional harm.

96%

of families agree



INCLUSION

Youth receive equal access to opportunities and resources.

96%

of families agree

YMCA OF CENTRAL OHIO YOUTH DEVELOPMENT PROGRAMS

6468 YOUTH

in full school year and full summer

YOUTH DEVELOPMENT **PROGRAMS IN 2024**



SUTQ RATED PROGRAMS



12









PICKERINGTON LOCAL DISTRICT **Y-CLUBS**



259

YOUTH SERVED 2024-25 SCHOOL YEAR

Hello Insight (HI) Elementary SEL survey measures four SEL capacities; Master Orientation, Self-Management, Social Skills. and Academic Self-Efficacy.

Of the young people surveyed,

75%

succeeded in at least one **SEL** capacities

WHAT DID OUR STUDENTS SAY ABOUT THEIR SEL EXPERIENCES

IMPLEMENTATION SCORES

Promote Peer Bonds

68/100

Engage **Authentically** 86/100

Expand Interests

54/100

FAMILIES TRUST & LOVE US!

"Our daughter loves going to y club and has been able to form strong connections with the staff and made positive friendships."

"Our kiddos really enjoy participating in the Y-Club and we look forward to participating in other activities offered by the YMCA"

"We are thankful for this program!"